



Report of the Head of Policy, Performance and Improvement

Meeting: Culture and Leisure Scrutiny Board

Date: 11 February 2008

Subject: Quarter 3 Performance Report 2007/08

Electoral Wards Affected:

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

1 Executive Summary

- 1.1 This report discusses the key performance issues considered to be of corporate significance identified for Culture and Leisure services as at 31st December 2007.

2 Purpose of the Report

- 2.1 The purpose of this report is to present the key areas of under performance at the end of Quarter 3 (1st October to 31st December 2007).

3 Background Information

- 3.1 This 'highlight report' has been prepared in readiness for the Accountability process, which includes the CLT meeting on 29th January 2008, Leader Management Team on 31st January 2008, Overview and Scrutiny Committee on 5th February 2008 and each of the scrutiny boards for the February cycle of meetings.
- 3.2 The issues discussed in this report have been identified because performance in these areas impacts upon one or more of the following; the delivery of effective services, the delivery of our corporate priorities; our CPA score; or our ability to deliver efficiency savings. This report is supported by detailed PI information.
- 3.3 Any improvement in service assessment scores should potentially have a positive impact on the council's Direction of Travel assessment and overall CPA Star Rating.

4 Performance Issues

- 4.1 There are no areas highlighted for concern in Quarter 3. See comments on attached report for further detail.

5 Recommendation

- 5.1 That the Culture and Leisure Scrutiny Board note the Quarter 3 performance information and highlight any areas for further scrutiny.